



# **Supplier Security (SUP) Policy**

**Version 1.0**

**February 2019**

---

## TABLE OF CONTENTS

<b>TABLE OF CONTENTS.....</b>	<b>2</b>
<b>DOCUMENT CONTROL .....</b>	<b>3</b>
DOCUMENT OWNER .....	3
DOCUMENT HISTORY.....	3
<b>INTRODUCTION .....</b>	<b>4</b>
OBJECTIVE .....	4
SCOPE.....	4
GENERAL RESPONSIBILITIES .....	4
GLOSSARY OF TERMS.....	4
<b>STATEMENTS .....</b>	<b>5</b>
APPROVAL TO USE SUPPLIERS.....	5
SUPPLIER ASSURANCE.....	5
SUPPLIER AGREEMENTS .....	6
RECORDING SUPPLIER INFORMATION.....	6
SUPPLIER PERFORMANCE MANAGEMENT .....	6

---

**DOCUMENT CONTROL**

This is a controlled document.

All changes must be authorised by the document owner and tracked below.

**DOCUMENT OWNER**

<b>Owner:</b>	Robert Nathan
<b>Phone:</b>	1800 876 642
<b>Email:</b>	<a href="mailto:admin@cloudtronics.com.au">admin@cloudtronics.com.au</a>

**DOCUMENT HISTORY**

<b>Version</b>	<b>Date</b>	<b>Summary of changes</b>
0.1	7 February 2019	Robert Nathan – Initial version.
1.0	8 February 2019	Approved by Robert Nathan.

## INTRODUCTION

### OBJECTIVE

This objective of the *Supplier Security (SUP) Policy* is to ensure protection of the organisation's assets that is accessible by suppliers.

### SCOPE

This policy applies organisation-wide including:

- information created or received by the company in hardcopy or electronic form
- systems (e.g. hardware & software) used to store, process or transmit company information
- people accessing company information (employees, contractors and external parties)
- physical assets used to protect company information
- suppliers that store, process or transmit company information on behalf of the company

### GENERAL RESPONSIBILITIES

Role	General responsibilities
Executive	<ul style="list-style-type: none"><li>• Approve the Information Security Management Framework (ISMF) policy and monitor performance</li></ul>
ISGC	<ul style="list-style-type: none"><li>• Approve this and other policies, standards and procedures</li></ul>
Managers	<ul style="list-style-type: none"><li>• Apply policies and associated procedures on a risk-managed basis</li></ul>
All	<ul style="list-style-type: none"><li>• Conform with company policies such as this and associated procedures</li><li>• Report suspected or actual deviations to management: (e.g. via <a href="mailto:security@cloudtronics.com.au">security@cloudtronics.com.au</a>)</li></ul>

Further specific responsibilities are assigned in each policy.

### GLOSSARY OF TERMS

Refer to the glossary of terms as required.

## STATEMENTS

The *Supplier Security (SUP) Policy* addresses the following topics:

- Approval to use suppliers
- Supplier assurance
- Supplier agreements
- Recording supplier information
- Supplier performance management

Other topics are addressed in complimentary policies, standards, guidelines and procedures.

## APPROVAL TO USE SUPPLIERS

The *Executive*:

Ref	Statement
SUP-1	<p>Approves all use of suppliers prior to use based on an assessment of the opportunities and risks including security.</p> <p>Note: Any residual risk should be recorded on the information security risk register.</p>

## SUPPLIER ASSURANCE

The *Executive*:

Ref	Statement
SUP-2	<p>Approves the use of suppliers only when an acceptable level of assurance has been provided by the supplier (commensurate to the risk).</p> <p>Note: Assurance can be obtained from a supplier based on independent certifications, demonstrable experience, contract/service terms and/or testing. Relevant certifications include ISO 27001 and Australian Signals Directorate Certified Cloud Services List (CCSL).</p>
SUP-3	<p>Maintains assurance documentation associated with each supplier.</p> <p>Note: Assurance obtained from a supplier may include copies of relevant certifications, contract/service terms, audit reports and test reports. For ISO 27001 certification, this includes the Statement of Applicability which identifies which controls the service provider has implemented.</p>

## SUPPLIER AGREEMENTS

The *Executive*:

Ref	Statement
SUP-4	<p>Where it is necessary and possible to enter into an agreement with an ICT supplier, particular for access to information with a rating of medium or high, the following will be considered for inclusion in agreements:</p> <ul style="list-style-type: none"> <li>• Information and intellectual property ownership</li> <li>• Information confidentiality</li> <li>• Critical service levels and reporting obligations including security</li> <li>• Relevant cyber and information security policy requirements</li> <li>• The need to report security issues to <a href="mailto:security@cloudtronics.com">security@cloudtronics.com</a></li> <li>• Sub-contractor to comply with the relevant requirements</li> </ul> <p>Note: Suitable legal advice should be sought in relation to significant ICT contracts.</p> <p>Note: Refer to the System Acquisition and Development Policy for the requirements and examples related to security orientated service levels.</p>

## RECORDING SUPPLIER INFORMATION

The *Executive*:

Ref	Statement
SUP-5	Maintains a register of all suppliers, agreements and approvals.

## SUPPLIER PERFORMANCE MANAGEMENT

The *Executive*:

Ref	Statement
SUP-6	Assesses the performance of suppliers before signing contracts, after significant change or at least <u>annually</u> . 